|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | | | | | | | | | **Service Report** | | | | | | | | | | |
| Repair Order (RO) Nr. | | | | | | | **GIS-3** | | | |
| Date of failure | | | | | | | 05.07.2023 | | | |
| Repair Order Open Date | | | | | | | 07.07.2023 | | | |
| **<<Global Industrial Solutions>> LLC, 100097 Tashkent, Uzbekistan, Tel: +998712319238** | | | | | | | | | | | | | | | | | | | | | |
| **Report to: Rolf Oerter, Distr. Cust. Support Mgr.** Tel: +49 1761-5807-737 email: [roerter@dgs-mainz.com](mailto:roerter@dgs-mainz.com) | | | | | | | | | | | | | | | | | | | | | |
|  | **Customer, Orderer:** | | | | | | | | | **Enduser, Owner of vehicle:** | | | | | **Location of repair:** | | | | | | |
| **Name:** | Yutong, Allison Transmission | | | | | | | | | TOSHSHAHARTRANSXIZMAT | | | | | Global Industrial Solutions LLC | | | | | | |
| **Street:** | 1320,Marketing Center, No.66 Yuxing Road | | | | | | | | | Amir Temur Street, 6 | | | | | Yangi Hayot district, Novaya Tashkentskaya Koltsevaya, 120 | | | | | | |
| **Town:** | Economic Development Zone Zhengzhou, China | | | | | | | | | Tashkent, Uzbekistan | | | | | Tashkent, Uzbekistan | | | | | | |
| **ZIP Code** |  | | | | | | | | |  | | | | |  | | | | | | |
| **Province:** |  | | | | | | | | |  | | | | |  | | | | | | |
| **Contact:** | Yang Wei | | | | | | | | |  | | | | |  | | | | | | |
| **Tel.:** |  | | | | | | | | | +998981772552 | | | | | +998 71 231 92 38 | | | | | | |
| **Fax:** |  | | | | | | | | |  | | | | |  | | | | | | |
| email: | yangweih[@yutong.com](mailto:yangweih@yutong.com) | | | | | | | | | info@tashbus.uz | | | | | takhir@global-industrial.uz | | | | | | |
| **Customer Purchase order** | | Per email of 07.07.2023 | | | | | | | | **AT0592193** | | | | | **Customer PO Date:** | | | | 29.06.2023 | | |
| **Repairing Outlet (Allison Dealer)** | | | | | | | | | | **Global Industrial Solutions** | | | | |  | | | |  | | |
| **Transm. Model:** | | T375 | | | | | | | | **PN:** | | |  | | **SN:** | | | | 6511866000 | | |
| **Replacement Transmission:** | |  | | | | | | | | **PN:** | | |  | | **SN:** | | | |  | | |
| **TCM, ECU, or Shift Sel.** | |  | | | | | | | | **PN 2:** | | |  | | **SN 2:** | | | |  | | |
| **Replacement TCM, ECU, or Shift Sel.** | |  | | | | | | | | **Replacement PN 2:** | | |  | | **Replacement SN 2:** | | | |  | | |
| **Non-Allison Part** | |  | | | | | | | | **PN 3:** | | |  | | **SN 3:** | | | |  | | |
| **Application:** | | City Bus | | | | | | | | **OEM:** | | | Yutong | | **Model:** | | | | ZK6126HG | | |
| **Appl. Code:** | | BU02 | | | | | | | |  | | | | | | | | | | | |
| **vehicle ID, VIN** | | LZYTMGEF3P1003146 | | | | | | | | **Regi..plate:** | | | Internal number 08530 | | **Engine:** | | MM5YAP00107 | | | | |
| **In Service Date:** | | **23.04.2023** | | | | | | | | **Veh. hours:** | | |  | | **Veh.km** | | 40241 | | | | |
| **Pre Delivery** | | **YES** | | |  | **NO** | | **X** | | **Claim Type:** | | | **Machine** | | **Field Action # or Activity Indicator** | | | | |  | |
| **Date in Service after last repair, or Date in Service of exchange unit if failed unit was repaired once before, or if failed unit is already a replacement (SWING) Transmission**: | | | | | | | | | | | | | | | **Work performed:**  Computer diagnostics  Adaptations | | | | | | |
| **Travel Time:** | | | | **--** | | | | | **Travel km if company car used:** | | | | | -- | **PFPN:** | | | | | 29563171 | |
| **Labor Last Applied date:** | | | | **07.07.2023** | | | | | **Technician’s Name:** | | | | | Mirzakhojaev Faizkhuja | | | | | |  | |
| **AWAARE Complaint Code:** | | | OL06, oil leak | | | | **AWAARE Failure Code** | | | | | AD04, collapsed | | | |  | | | | |  |
| **Diagnostic Codes:** | | |  | | | |  | | | | |  | | | |  | | | | |  |

**Complaint: The cheque lights up, the bus stalls while driving.**

**Cause : Incorrect driving during operation.**

**Correction: Computer diagnostics,** **Factory reset.** **Replacing the hydraulic accumulator - Removal and installation.**

**Comment:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Labor Code** | **Description** | Time allowed | Time needed |
| 00096901 | Troubleshooing and diagnostics | 1,0 | 1,0 |
| 00094011 | R&R underfloor-protection-plate and inner floor plates for access to transmission | 1,0 | 1,0 |
| 00096900 | R&R Retarder Accumulator |  | 0,5 |
| 00095301 | Accumulator Overhaul | 0,3 | 0,3 |
| 00096400 | Final Test drive for leak-test | 0,5 | 0,5 |
|  |  |  |  |
|  | ***Total labor hours*** |  | ***3,3*** |

|  |  |  |
| --- | --- | --- |
| **Part Number** | **Part Description** | **Qty** |
| 29563811 | Seals kit for accumulator. | 1 |
|  |  |  |
|  |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Net item type** | **Net item Description** | **Gross (incl. VAT)** | **VAT** | **Net** |
| -M.- | 2 Liters TES668 fluid |  |  |  |
| -X- | 12% Uzbekistan VAT on total request of claim |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

|  |  |  |
| --- | --- | --- |
| **Turn Around Data (new for 2021)** | | |
|  | MM-DD-YYYY | HH:MM |
| Repair Order Open Date/Time: | 07.07.2023 |  |
| Last Labor Applied Date: (= date & time the technician finished the repair on site, or finished repair at workshop respectively.) repair at workshop respectively.) | 30.05.2024 |  |
| First Labor Applied Date/Time: (= date & time the technician started to work on the vehicle/transmission.) | 30.05.2024 |  |
| First Part Ordered Date/Time: (= date & time the first part for this particular job was ordered. If all parts were on Your stock, enter the same date & time the customer requested service.) | 08.07.2023 |  |
| Last Part Arrived Date/Time: (= date & time the last part for this particular job arrived. If all parts were on Your stock, enter the same date & time the customer requested service.) | 31.08.2023 |  |
| Repair Order Closed Date/Time: (= date & time when all administrative work is finished and the repair order file is transferred from Service Manager or Shop Manager to Your Warranty Administration) | 01.07.2024 |  |
| Vehicle Arrival Date/Time: (= date & time the technician **really arrived** on site, respectively date & time vehicle/ transmission really arrived at Your workshop.) | 30.05.2023 |  |
| Completed Repair, Customer Notice Date/Time: (= date & time the customer was informed that the repair of the transmission is finished and the vehicle can be put back in operation. Usually same as date & time labor was last recorded.) | 30.05.2024 |  |
|  |  |  |